Overview

In order to ensure the security of the UST network, the University of St. Thomas has implemented a Virtual Private Network (VPN). The VPN is available to Faculty and Staff, allowing UST issued laptops access to the UST network from an off-campus location. In order to use the “Network Access” option, your UST issued laptop will need to be configured for access by IRT. Once the upgrades to your UST laptop have been made, the “Network Access” feature will make a secure connection, through the VPN, to the University of St. Thomas network. This feature is a benefit allowing network access from your UST laptop as if you were physically on the UST campus.

Please check the minimum requirements needed in order to make a secure connection through the VPN and use the “Network Access” option through the VPN. You may follow the directions below to initiate a network session once all requirements have been met. These instructions have been written and tested in Safari Version 5.0.5 (6533.21.1) and Mac OS X v 10.6.7. Your experience will differ if using any other web browser or Operating system.

Minimum Requirements

- Permissions to use the VPN
- User must be Faculty or Staff
- Operating System patches up-to date
- An active high speed Internet connection
- Remote computer must be a University issued laptop
- Active and up-to date Anti-Virus software on the laptop
- Permission to access the Network Access feature of the VPN

Quick Instructions

1. Visit VPN.stthomas.edu
2. Click here to install the plugin.
3. Click “Continue”
4. Select Destination (Default is fine) and click “Continue”
5. Confirm Installation by clicking “Install”
6. Once installed you will see – click “Close”
7. Quit Safari
8. Launch Safari Again and visit vpn.stthomas.edu (make sure Popup Blocker is turned off no check next to it)
9. The computer will be checked for proper installation of the files
10. Login with UST credentials
11. Once logged if you see “You have 1 System Warning” email irthelp@stthomas.edu for instructions on how to proceed.
12. Otherwise, click on UST Network Access
13. Choose the “Auto” installation Method
14. Allow the applet to run
15. The applet will install
16. You’ll be prompted to run the F5 client Installer
17. Click “Continue”
18. Choose an installation directory and click on “Continue”
19. Accept your choice and click on “Install”
20. Enter your administrative password
21. The install will install necessary files and report “Installation Successful” click on “Close”
22. Quit the Safari Browser
23. Re-launch Safari and navigate back to http://vpn.stthomas.edu
24. Login again with your UST credentials
25. Click on the UST Network Access link

Once the status is “Connected” your computer is connected to the UST network as if it was on campus.

**Detailed Step-By-Step Instructions**

1. Visit https://VPN.stthomas.edu
2. Click here to install the plugin.
3. Click “Continue”
Welcome to the F5 Networks Inspection Host Installer

You will be guided through the steps necessary to install this software.

Continue
4. Select Destination (Default is fine) and click “Continue”

5. Confirm Installation by clicking “Install”
6. Once installed you will see – click “Close”

7. Quit Safari
8. Launch Safari Again and visit vpn.stthomas.edu (make sure Popup Blocker is turned off no check next to it)

9. The computer will be checked for proper installation of the files
10. Login with UST credentials

11. Once logged if you see “You have 1 System Warning” email irthelp@stthomas.edu for instructions on how to proceed.

12. Otherwise, click on UST Network Access
13. Choose the “Auto” installation Method

14. Allow the applet to run
15. The applet will install

If Java fails to load, and you don't see the progress bar within 30 seconds, please download and run a standalone installer package. Don't forget to restart the browser afterwards.

16. You’ll be prompted to run the F5 client Installer

Please follow the steps of the installation wizard.

Please restart your Safari browser after the installation is finished.
17. Click “Continue”

18. Choose an installation directory and click on “Continue”
19. Accept your choice and click on “Install”

20. Enter your administrative password
21. The install will install necessary files and report “Installation Successful” click on “Close”

22. Quit the Safari Browser
23. Re-launch Safari and navigate back to http://vpn.stthomas.edu

24. Login again with your UST credentials

25. Click on the UST Network Access link

Once the status is “Connected” your computer is connected to the UST network as if it was on campus.